



DRIVER TRAINING LTD
excellence in driver training

POLICY STATEMENT

PAYMENT

1. We require payment when booking.

VALID DRIVERS LICENSE (DL)

2. Students must have a valid BC Learners License or Driver License. Students are required to bring their license to each lesson. If you have a foreign license it is the student's responsibility via ICBC to make sure their license is valid to use in BC.

REFUNDS

3. NO refunds are given for driving lessons or road tests that have already occurred.
4. All prepaid lessons MUST take place within 1 year. A 10 % admin fee will be charged for any refunds. There are NO refunds for prepaid lessons not used within the year.
5. The instructor reserves the right to refuse lessons if they suspect the student is under the influence. If this occurs, there is no refund for the lesson.

CANCELLATION and NO SHOWS

A cancellation notice must occur between Monday – Friday, excluding holidays.

6. LESSONS: Require 48 hours' notice before a lesson; otherwise, a cancellation fee of \$55 will be charged.
7. ROAD TESTS: If IXL booked your road test, we require 72 hours notice; otherwise, you will be charged \$25 PAYABLE TO ICBC and \$75 TO IXL.
8. IXL reserves the right to cancel a road test or lesson at any time due to unforeseen circumstances including but not limited to; ICBC cancels the road test, or the vehicle requires unexpected repairs. Students will be notified as soon as possible, and the road test or lesson will be rescheduled or refunded.
9. **NO SHOW, NO REFUND.**

ROAD TESTS

10. We reserve the right to deny student's use of our vehicles for the road test if we believe the student is not ready or unsafe to drive. Students must have had at a minimum, an evaluation lesson, with IXL before being able to purchase the Road Test Package.
11. Before IXL can book a road test on behalf of a student, a student must sign a "Student Consent and Release, Road Test Booking Service" Form. [ICBC Student Consent and Release](#)
12. ICBC's fee(s) for road test is \$35, and \$75 for your 5-year license, PAYABLE TO ICBC.

MAXIMUM of 3 PEOPLE

13. Maximum of 3 people (1 observing) in the vehicle. A decision to permit an observer present is at the discretion of the instructor. No recording devices or pets are permitted in the vehicle.

Policy Statement Authorization



By checking this box, I am confirming that I have read and agree to the terms of the Policy Statement. I also certify that I am 19 years or older, if not my parent or guardian will sign and authorize.

Printed Student **OR** Guardian Name & Signature

Date